

Richmond

canine hydrotherapy centre

Unit 2, Great Brook Farm

61 Brook Lane

Warsash SO31 9FF

t/f: 01489 885200

e: richmondhydro@live.co.uk

w: www.richmond-hydro.com

## Cancellation policy

*Please note that any session cancelled after 4pm two days before the day of your appointment will incur a charge.*

*To cancel:*

*Tuesday appointment- notice required before 4pm Sunday  
Wednesday appointment- notice required before 4pm Monday  
Thursday appointment- notice required before 4pm Tuesday  
Friday appointment- notice required before 4pm Wednesday  
Saturday appointment- notice required before 4pm Thursday*

*The cancellation charge is 100% of session fee  
If the appointment can be filled - no fee*

We are asking for this notice period as it allows us time to try and fill the appointment or change the diary to reduce costs of having the pool open with no appointment.

As always, I'm at the end of the phone if you would like to discuss anything (Natalie 07747846383)

